



NEW HORIZONS EMPLOYMENT

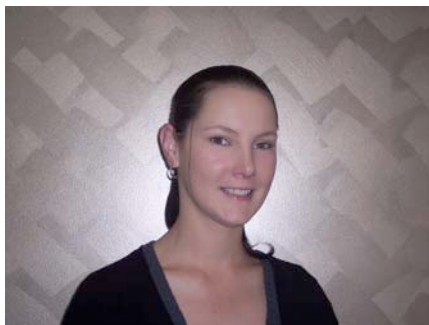
NEWSLETTER

Issue 20

April - July 2011

Thank you to everyone for making our Pizza Fiesta Evening such a fun and successful event. It was great to catch up with familiar and new faces.

And on that note we would like to welcome our newest Employment Coordinator to our team **Kylie Appleby**. If you haven't already met Kylie, please feel free to drop in and say hi to her.



Kylie Appleby
Employment Co-ordinator

TAKE PRIDE
IN HOW FAR
YOU HAVE COME.
AND HAVE FAITH IN
HOW FAR YOU CAN GO!

(CHRISTIAN LARSON)

WELCOME

NEW CLIENTS

We have registered the following new clients since the last Newsletter, so a big welcome to Stevie L, Ethan L, Leanne L, Dale F, Kameron F, Michelle M, Russell P, Henry P, Melinda M, Chantelle C, Gloria M, Sondra G, Mathew B, Michael H, Kane C, Diana Z, Nicole T, Cherie K, Terrence O, Belinda B, Michelle B, Natasha C

COMPUTERS

New Horizons offers a number of state of the art computers within our office training area for anyone who wishes to come in and further their skills, receive some training, surf the net for available jobs through other networks, or update their resume. Please call in and see one of us and we will be only too happy to set you up and provide you with any assistance you may need.



IMPORTANT NEWS FROM LIFELINE

* All Telstra mobile customers can now call Lifeline 13 11 14 for free in Australia. This includes Pre-Paid and Post-Paid customers, as well as Pre-Paid customers who are out of credit.

* Anyone can call Lifeline 13 11 14 for free from a Telstra payphone (sometimes coins / card will need to be inserted to initiate the call, but these will be refunded at the end of the call)

* Telstra's recently launched Freedom® Connect mobile plans include calls to 1800 and 13 numbers as part of the monthly included allowance.

* Calls from fixed home phones to 13 advice and assistance lines, including Lifeline, are charged at the local rate price. These calls are untimed so people can spend as long as they need on the call.

* Calls to 1800 advice and assistance lines are Telstra free call numbers for customers on the Telstra fixed network. In most cases this call is free from a fixed line.

The line is answered by a person 24 hours a day, every day of the year, so there's always some-one there to help.

WORKPLACE HEALTH & SAFETY

We have available a Workplace Health & Safety Video available. For anyone who wishes to find out more, please call us on 4783 3966.



Happy Birthday!

To all those clients who have celebrated a birthday (or are about to) since our last newsletter – Happy Birthday.

April — Shane A, George B, Leanne L, Richard M, Merryl M, Russell P, Benjamin R, Michael T, Allan T, Russell W

May — Nicholas B, Patrick B, Leonie C, Katrina C, Yvette C, Michelle L, Natalie M, Robin M, Darren O, Nathan S, Karen S

June — Gordon G, Fiona G, Michelle J, Marie M, Stevie R, Greg M, David M, Stanley M, Lorianne P, Michael S, James R, Ian S, Anne S, Mathew B

July — Jamie B, Jane C, Belinda H, Jason L, Kane L, Robert M, Adam M, Gregory S, Katrina C, Sondra G

*Congratulations
and
Best Wishes for the year
ahead*



JOKES

4 Ingredients Recipe – Macaroni Bake

Ingredients (serves 4)

- 2 cups cooked macaroni pasta
- 420g can tomato soup
- 250g diced ham
- 1 cup grated colby cheese

Method

- Preheat oven to 200°C/180°C fan-forced. Lightly grease a 5cm-deep, 28cm x 19.5cm (base) ovenproof dish.
- Place pasta, soup and ham in a large bowl. Stir to combine. Transfer mixture to prepared dish. Sprinkle with cheese. Bake for 20 minutes or until cheese is melted. Stand for 5 minutes. Serve.



Doctor, Doctor I keep thinking I'm a snake about to shed it's skin.

Why don't you go behind the screen and slip into something more comfortable then!

Doctor, Doctor I feel like an apple.
We must get to the core of this!

A cannibal joke

What happened at the cannibal's wedding party?
They toasted the bride and groom!



SUGGESTION BOX

We have a suggestion box in the office so anyone with any ideas on our service or for any improvements you would like to see us make you are welcome to make comments.



WORD SEARCH PUZZLE

P S I W S I C R J G C U S T
I N D S D A S W S J V U R S
O I I I N R N S O N G A C U
N B N N V E I R S A C E N C
E U K V R T A E R T N C A R
E B E I F S R K O A E M H O
R W R C C E T R C S B N B G

Q J M T U V S O V T D A U E
 G V A A V R A W J U H D P N
 B F N U W A Z L V O W Y K X
 N A T Y K H K L K L V U J N
 S E E H P U D I E U J T U W
 A I M A L A K M O A W Q H V
 P H S A X P S O S H U P N I

Word List

bins	millworkers
cane	Pioneer
harvester	Sucrogen
haulouts	sugar
Inkerman	tractors
Invicta	trains
Kalamia	



Mark this date on your calendar and RSVP to us by Monday, 15th August 2011 !!!

EAP/EMP

It has come to our attention that some of you may not have received a copy of your EAP (Employee Assistance Plan) or EMP (Employee Maintenance Plan). If this is the case please ask your Employment Coordinator to provide you with a copy. Thank you.

UPCOMING LOCAL EVENTS



28 July 2011 10am – 31 July 2011 5pm
 Burdekin Quilt Exhibition
 (Burdekin Theatre, Ayr)

30 July 2011
 North Queensland Cowboys vs Panthers (Dairy Farmers Stadium)

13 August 2011 – 14 August 2011
 Burdekin Relay for Life is being held at Rugby Park, Ayr on Sat 13th & Sun 14th August, 2011. For more information or to register a team contact Toni Reese on 0433 117 647.

NEXT CLIENT EVENING....

Friday, 19th August - Chicken & Chips Night
 6.30pm – 9.00pm

Some Photos from our Client Pizza Night



Robert and Gary catching up



The lads – David, Greg and Chris



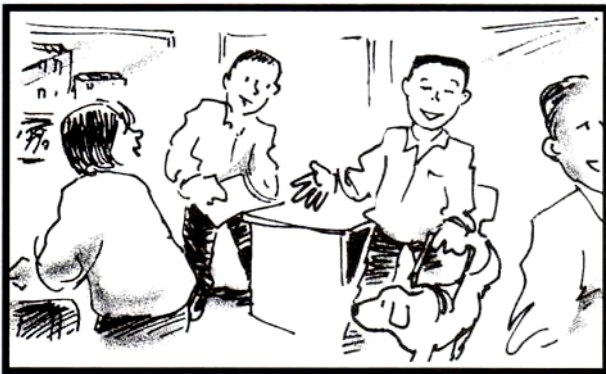
Michelle, Kylie and Rebecca



Richie and Stasios with Linda

In this newsletter we bring you standards 5, 6, 7 & 8 from the National Disability Services Standards....

Standard 5 Participation and Integration



Taking part in the community



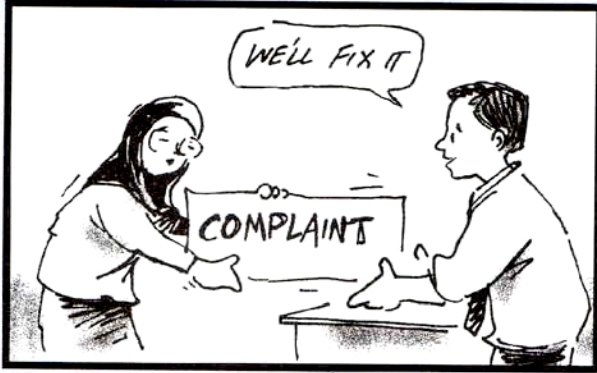
You can complain if a service does not

- help you to be a part of the community
- help you use services in the community
- help you get a job in the community.

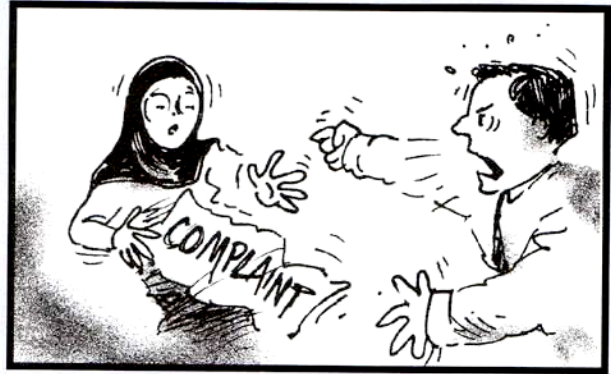
Standard 6 Valued Status



Standard 7 Complaints and Disputes



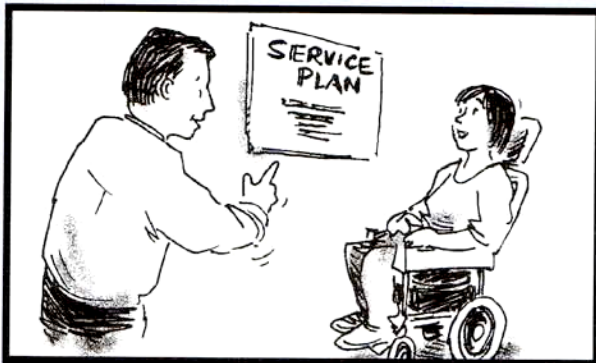
**Saying there is a problem
and getting it fixed**



You can complain if a service

- does not tell you how you can make a complaint
- does not help you make a complaint
- tells you that you are not allowed to make a complaint
- tells you that you will get into trouble if you make a complaint
- does not try to fix your problem.

Standard 8 Service Management



Running the service well



You can complain if a service does not

- follow the Standards or rules
- have a plan to make the service better
- ask you what you think about the service
- does not tell you how they use the money from the government.